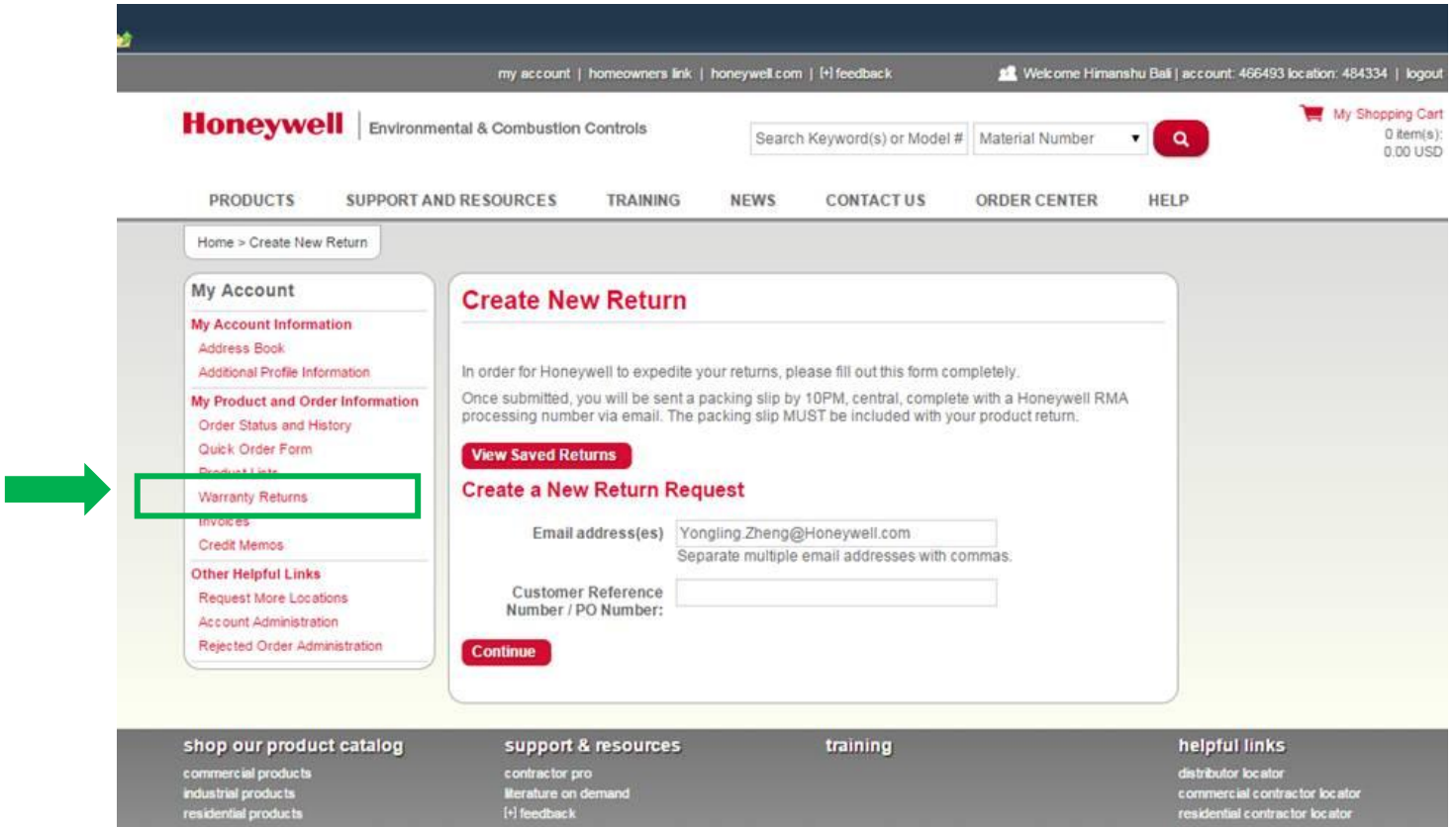


Warranty Return on www.customer.honeywell.com (for registered users)

- 1.) Log in the B2B website (customer.honeywell.com)
- 2.) Click on MY ACCOUNT at the top of the website
- 3.) On the account navigation page click the link for warranty returns
- 4.) Complete the return by following the website prompts



The screenshot displays the Honeywell B2B website interface. At the top, there is a navigation bar with links for 'my account', 'homeowners link', 'honeywell.com', and 'feedback'. A user is logged in as 'Welcome Himanshu Bai | account: 466493 location: 484334 | logout'. The main header features the Honeywell logo and 'Environmental & Combustion Controls'. A search bar is present with a dropdown menu for 'Material Number'. A shopping cart icon shows 'My Shopping Cart' with '0 item(s)' and '0.00 USD'. Below the header is a navigation menu with categories: PRODUCTS, SUPPORT AND RESOURCES, TRAINING, NEWS, CONTACT US, ORDER CENTER, and HELP. The main content area is titled 'Home > Create New Return'. On the left, a 'My Account' sidebar contains several sections: 'My Account Information' (Address Book, Additional Profile Information), 'My Product and Order Information' (Order Status and History, Quick Order Form, Product Lists, Warranty Returns), 'Invoices', 'Credit Memos', and 'Other Helpful Links' (Request More Locations, Account Administration, Rejected Order Administration). A green arrow points to the 'Warranty Returns' link in the 'My Product and Order Information' section. The main content area is titled 'Create New Return' and includes instructions: 'In order for Honeywell to expedite your returns, please fill out this form completely. Once submitted, you will be sent a packing slip by 10PM, central, complete with a Honeywell RMA processing number via email. The packing slip MUST be included with your product return.' Below this is a 'View Saved Returns' button and a 'Create a New Return Request' section with input fields for 'Email address(es)' (containing 'Yongling.Zheng@Honeywell.com'), 'Customer Reference Number / PO Number', and a 'Continue' button. The footer contains four columns: 'shop our product catalog' (commercial, industrial, residential products), 'support & resources' (contractor pro literature on demand, feedback), 'training', and 'helpful links' (distributor locator, commercial contractor locator, residential contractor locator).